# ALEX VAN WERT

# USER RESEARCH & PRODUCT DESIGN

I love knowing the "why" of everything. I am conscientious, empathetic, and methodical when pursuing the motivations and mental models of a user. I strive for clarity, communication, and delight in everything I produce. My background amplifies a research and dataoriented process as I aim to create mutually rewarding user experiences, rich in beautiful design and ergonomic interfaces.



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### **EXPERIENCE**

#### Product Designer • DAILYMOTION • Partner Product Team • Paris, FR & New York, NY • September 2017 - August 2018

- · Created new dashboard for media partners to manage their content, view analytics and revenue, customize their channel, and follow digital trends to maximize activity.
- Spearheaded design of backend Partner Management UI for Dailymotion employees to browse and alter accounts, videos, channel networks, users, contracts, and program information.
- Used Principle App animation prototyping to create new-to-market video interactive ad concepts.

#### UX Designer • KIT LENDER • Consultant • New York, NY • January 2017 - April 2017

 Assessed existing web architecture and delivered improvements for the primary eCommerce user flow, UX strategy, copy and communication issues.

#### UX Researcher • CROWDTAP • Product Team • New York, NY • April 2016 - December 2016

- Responsible for all user testing of new internal and external features, coordinating with the engineers and product team to prioritize important experiences and target KPIs.
- Analyzed incentives and behavior of users through interviews, remote usability testing, and measurement of conversion rates.
- Strategized user flows, edge case solutions, and wireframe designs with UX team.

#### UX Researcher • FARMIGO • Product Team • Brooklyn, NY • September 2015 - March 2016

- Lead usability testing for mobile app launch. Produced actionable feedback to improve UI and increase conversions.
- Fleshed out user flows, edge cases, information architecture, interaction design, and branding of new features with product team in iterative, data-driven process.

#### UX Designer • COHERO HEALTH • AsthmaHero Pediatric App • New York, NY • September 2015 - December 2015

- Created new educational games and incentives, notification system, data visualiztaions, and tested prototypes for pediatric asthma adherence app with original and integrated graphics.
- Integrated Asthma Action Plan with inhaler device and Bluetooth Spirometer to balance business goals and user experience. Researched potential for integration with the adult app, Breathesmart, and UI solutions.

# TECHNOLOGIES

- Sketch
- Optimizely
- Abstract
- Wireframing

SKILLS

Heuristic Analysis

- Adobe
- Inspectlet, Hotjar
- Principle Prototyping

Personas

- InVision App
- Google Drive
- Omnigraffle Avocode
- User Flows
- Card Sorting

- Marvel, Pop
- Google Analytics
- User Testing
- Product Research
- Focus Groups

- UserTesting.com
- JIRA
- Prezi, Keynote
- Competitive Analysis

Comparative &

UI/Graphic Design

Agile Product

Prioritization

Basic HTML & CSS

## **EDUCATION**



NYU Tandon School of Engineering • MASTER OF SCIENCE • Integrated Design & Media, GPA: 4.0 • New York, NY • 2021



Columbia University • BACHELOR OF SCIENCE • Accelerated Nursing, Sigma Theta Tau: top 30% • New York, NY • 2013



Duke University · BACHELOR OF ARTS · Cognitive Psychology, Major GPA: 3.85 · Durham, NC · 2012